Kerala State IT Mission, autonomous nodal IT implementation agency for Department of Electronics and Information Technology, Government of Kerala, invites applications for the following post. Applications sent other than online link will be rejected without any intimation.

Notification No.: AD-RPR/1/2025-KSITM   Dated: 21-01-2025

Mode of Appointment: Contract

Last date of submission : **10-02-2025**

Post Code	101/2025
Name of Post	District Project Manager, DeGS (on contract for one year)
Mode of appointment	Contract
No of vacancies	1 No
Age Limit	Up to 45 years
Qualification	Graduate in Engineering and MBA (Regular)
Experience	2 Years experience in IT related area
Remuneration	Rs.40,000/-(Rupees Forty Thousand Only) per month (Consolidated)

Post Code	102/2025
Name of Post	Handhold Support Engineer, e Office / e District Projects (on contract for one year)
Mode of appointment	Contract
No of vacancies	Expected vacancies in 12 Districts (Pathanamthitta, Alappuzha, Kottayam, Idukki, Ernakulam, Thrissur, Palakkad, Malappuram, Kozhikode, Kannur, Wayanad, Kasaragod) * A candidate can apply for one district (write your choice of district in the column "preferred district for the post of Handhold Support Engineer (HSE)" * Write only one district against column put in the application. The applications in which marked more than one districts or not mentioned district will be rejected
Age Limit	Up to 30 years
Qualification	B Tech (IT / Computer Science / Electronics and Communications) / M Sc (Computer Science) OR 3-year Diploma (Hardware / Computer / IT)

Experience	Must have 1-year relevant IT work experience, preferably as System / Network Engineer for B Tech (IT / Computer Science / Electronics and Communications) / M Sc (Computer Science) holders. (or) Must have 2-year relevant IT work experience, preferably as System / Network Engineer for 3-year Diploma (Hardware / Computer / IT) holders. 1. Experience in e Governance projects or Govt. projects preferred. 2. Hands on experience with Windows/Linux/MacOS is preferred 3. Additional Certifications in Microsoft/Linux/Cisco etc. is desirable 4. Strong problem solving and inter-personal skills. 5. Proficient in English and Malayalam. 6. Willingness to travel and work at field level within district. Native of the same district is preferred
Remuneration	Rs.21,000/- (Rupees Twenty-One Thousand Only) per month (Consolidated)

Post Code	**103/2025**
Name of Post	Engineer (Incident & Vulnerability Handling), CERT-K Project (on contract for one year)
Mode of appointment	Contract
No of vacancies	2 Nos
Age Limit	Up to 35 Years
Qualification	B Tech (Computer Science / IT / Electronics)
Experience	2- 4 Years experience with at least 2 years in VA / PT or Security Analyst
Remuneration	Rs.39,000/- (Rupees Thirty-Nine Thousand Only) per month (Consolidated)

Post Code	**104/2025**
Name of Post	Software Application Support Engineer, e Office Project (on contract for one year)
Mode of appointment	Contract
No of vacancies	2 Nos
Age Limit	Up to 35 Years
Qualification	B Tech / MCA
Experience	Minimum 2 years' experience in IT support Projects
Remuneration	Rs.28,600/- (Rupees Twenty-Eight Thousand and Six Hundred Only) Consolidated per month

Post Code	**105/2025**
Name of Post	Call Centre Executive, Govt Contact Centre Project (on contract for one year)
Mode of appointment	Contract
No of vacancies	1 No
Age Limit	Up to 36 Years
Qualification	Any Degree / Graduate with IT knowledge

Experience	1. Minimum 2 years of working experience in Call Centers/Customer Service Centers/BPOs 2. Strong verbal & written skills in Malayalam, English & Hindi. Technical Experience: Strong knowledge in MS Office. Others: Good presentation skills (Any certification in Call Centre Customer Service and hands on experience in CRM software will be an added advantage). Willingness to work on rotating duty shifts including nights, Second Saturdays, Sundays, Public Holidays and Government declared Holidays etc
Remuneration	Rs.19,950/- (Rupees Nineteen Thousand Nine Hundred and Fifty Only) per month (consolidated)
Knowledge and Skills	1. Customer and Personal Service —Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction. 2. Clerical: Knowledge of administrative and clerical procedures and systems such as word processing, managing files and records, stenography and transcription, designing forms, and other office procedures and terminology. 3. English Language —Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

Instructions

Read carefully the notification before submitting the application. No changes are allowed if once the application is submitted. A candidate should apply for any post only once against a postcode. If a candidate is found applied for more than one applications against a postcode, all his/her applications for that postcode will be summarily rejected. Applications received other than this recruitment portal including e-mail/physical mode through post/direct submission will be rejected. Avoid uploading PDFs that are password-protected or corrupted, as doing so will render the application invalid.

Description

The copies of all documents to prove age (SSLC / Matriculation certificate), qualification, experience etc. should submit along with the online application on or before 10.02.2025

Failure to produce the proof of prescribed educational qualification, certification, age and experience and along with the online application will entail rejection of application.

Candidates shall produce any one of the photo affixed ID Proof mentioned below in original and self-attested photocopy at the time of Examination/Interview:

Identity Proof:

1. Voter Identity Card issued by Election Commission of India
2. Passport
3. Driving License
4. Aadhaar Card

Original documents in proof of prescribed educational qualification, certification, experience and age etc. shall be produced at the time of interview or at any time as required.

Candidates shall forward the applications, only through the link, along with the proof for qualifications and experience.**The application submitted other than the online link (if any) will be rejected without any intimation**

Sd/ Director